45 View Royal Avenue | Victoria, BC V9B 1A6 p: 250-479-6800 | f: 250-727-9551 | <u>www.viewroyal.ca</u>



### Active Transportation Network Plan - Online Survey #2

The Town of View Royal garnered valuable feedback and insights from the community during Round One of engagement for the Active Transportation Network Plan (ATNP).

This feedback is summarized in the 'What We Heard' report and informed a number of 'high demand' corridors and locations. The next step is to develop and hone a list of short-term priorities projects for those 'high demand' areas.

The Town invites the public to provide feedback through participation in an online survey.

Your participation in this survey will assist in:

- Finalizing the vision and goals of the ATNP
- Confirming the list of short-term priority projects to incorporate in the final Plan



\*ENTER TO WIN: Survey participants can be entered into a draw to win a month's supply of daily bus passes for BC Transit (valued at \$68)!

The survey will be open until December 15, 2022 at 11:59pm.



For more information, visit the ATNP Project page at <a href="https://www.viewroyal.ca/EN/main/town/projects/active-transportation-plan.html">https://www.viewroyal.ca/EN/main/town/projects/active-transportation-plan.html</a>.

#### Contact

 Engineering & Parks Department 250-708-2258
engineering@viewroyal.ca

#### **Fall & Winter Weather Reminders**

As the season changes, the Town of View Royal's Engineering Department would like to remind residents to be prepared for the rain, snow and inclement weather.

### **Property Maintenance**

- Clean your roof gutters and dispose of yard waste (branches and leaves).
- Keep on-street drains and culverts near your home clear of leaves and debris to avoid flooding issues. If standing water is still an issue after removing debris, contact Engineering at 250-708-2258.

## Garbage & Recycling

- Be sure to secure all garbage and recycling bins to prevent debris from blowing around the neighbourhood on windy days. In the case debris does get loose, it is the responsibility of the property owner to clean it up.
- In the event of a heavy snowstorm or icy road conditions, the garbage collection contractor may not be able to service certain customers due to safety or access reasons. All missed garbage will be collected as soon as it is safe to do so.

# **Snow Clearing**

- Roads are cleared in the following order:
  - 1<sup>st</sup> Priority = Major Roads
  - o 2<sup>nd</sup> Priority = Steep Hills
  - o 3<sup>rd</sup> Priority = Collectors, School and Playground Zones
  - Lowest Priority = Local Roads
- During prolonged snowfall, crews may need to continue maintaining higher priority roads before attempting lower priority ones.
- In the event of snowfall, please do not park on the roadway in order to ensure snowclearing equipment can navigate the streets safely. Owners of vehicles parked on the roadway can be subject to fines and/or towed away at the owner's expense.
- When clearing snow in your driveway or private road, be sure to pile the snow to the left hand side (facing your home) so the snow plow does not plow excess snow across your driveway or private road access.
- Property owners must clear snow and ice from sidewalks adjacent to their property. Be sure to arrange for help in advance if you plan to be away from your home or if you require assistance with snow and ice removal.

**View Royal Firefighters Association Food Drive** 



### **Sewer Utility Invoice Notice**

The Town of View Royal issues annual sewer utility invoices mid-October, with payment due Wednesday, November 30, 2022. Residential sewer user fees are based on the previous November to April water consumption.

## Frequently Asked Questions – Sewer Utility Fees

Access your sewer utility account information online and sign up for electronic billing! Log in securely to your account to find out if we've processed your payment, check your balance, access historical transactions, view or print your invoice and manage invoice delivery preferences. Access Online Services at <a href="wiewroyal.ca">wiewroyal.ca</a> and use your unique access PIN and account number shown on your invoice.

If you have not received your invoice by October 31, 2022, please contact the Finance Department.

#### Contact

 Finance Department 250-708-2270 finance@viewroyal.ca

### **View Royal Offers Heat Pump Top-Up for CleanBC Rebate Program**

Heat pumps are the most efficient and climate-friendly heating and cooling system on the market today. Switching to an electric heat pump provides year-round comfort, better indoor air quality, and produces 97% less greenhouse gas emissions than natural gas/oil heating AND you could save 40-75% on your annual heating bill if converting from oil to an electric heat pump!



In addition to the heat pump rebates available through the <u>CleanBC</u> Better Homes and Home Renovation Rebate Program, the Town of

View Royal is offering a \$350 municipal top-up to participants that switch from a fossil fuel (oil, natural gas, or propane) heating system to an electric air source heat pump.

For information about heat pumps and what rebates, financing offers, and supports are available to help you upgrade your heating system, watch the <a href="CleanBC Heat Pump webinar">CleanBC Heat Pump webinar</a> and/or visit <a href="https://betterhomesbc.ca/">https://betterhomesbc.ca/</a>.

## **Upcoming Meetings**

Council Meeting 7:00pm, View Royal Town Hall or Live Webcast
Committee of the Whole Meeting 3:30pm, View Royal Town Hall or Live Webcast

Meetings are held in person in Council Chambers as well as virtually via Live Webcast.

The meeting duration will vary according to the agenda. Agendas are normally posted on the Friday prior to the meeting on the <u>Agendas, Minutes & Videos</u> page of the website.

For information, visit Council Meetings.



Looking for more highlights of significant activities of the Town?

**Check out the monthly CAO Update!** 

Nov 8, 2022 - CAO Update